



August 31, 2009

Peter Dikeos
Equiguard, Inc.
1111 Pasquinelli Drive Suite 400
Westmont, IL 60559

It is with sincere regret that we hereby inform our customers and business associates that Equiguard has been forced to seek bankruptcy protection by filing a Chapter 11 reorganization case. Please note that the Extended Service Agreements that are sold into the market are fully insured by Assurant Solutions, and we expect that all eligible claims will be paid by Assurant Solutions.

Equiguard's business has been relatively strong over the past few years and was actually ahead of 2008 YTD for this year. The Chapter 11 filing is a result of an impasse between Equiguard and Assurant pursuant to the terms and conditions of various agreements between the two companies.

As a result of the break down of our negotiations with Assurant, it became necessary for Equiguard to seek bankruptcy protection and use the Chapter 11 process as a platform to reorganize.

As stated above, this is reorganization, and Equiguard plans to continue to be in the business of selling fully insured Extended Service Agreements. We understand that this situation has caused our customers and business associates concerns and challenges. We are hopeful that you will allow us the time and opportunity to restructure and emerge from bankruptcy as a stronger company. We are evaluating our restructuring options, and will keep you apprised of our progress.

In meantime, we will communicate the next steps for claims submittal and the processes that will allow claims to be paid in a timely manner.

Again our apologies for any inconveniences this matter has created. We value your business and are hopeful we can continue to earn your trust and confidence.

Sincerely,

Peter Dikeos
V.P. of Operation

"North America's Largest Provider of Extended Service Agreements to the HVAC/R Industry Since 1988"

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